

Travel Insurance

On purchasing tours and services from **Rome Private Guides** the client enters into an agreement whereby both **Rome Private Guides** and any of their suppliers are not liable for any unforeseen or extenuating circumstances. **Rome Private Guides** does not provide travel insurance and strongly advises that clients purchase private travel insurance in their country. Guests' travel insurance should cover any cancellation or delays owing to extenuating and unforeseen circumstance. Such circumstances include, but are not limited to, travel delays or cancellations, natural calamities and weather conditions, terrorism, war or strike action. Clients are also recommended to purchase medical insurance to cover any medical expenses and ensuing cancellation of services and personal insurance to cover loss or damage of personal belongings.

Exclusion of Liability

Rome Private Guides, under no circumstances, will be liable for any losses or damage, (whether foreseeable, known, unforeseeable, and otherwise), due to: (a) sickness; (b) strikes; (c) pilferage; (d) labour disputes; (e) machinery breakdown; (f) government restraints; (g) hostilities; (h) acts of war; (i) terrorism; (j) weather conditions; (k) acts of nature; (l) seismic events; (m) clauses in local laws.

Clients accept that **Rome Private Guides**, its respective directors, employees, agents and suppliers shall not be liable for any loss or damage, including but not limited to, any loss or damage to the client's or other person's property, or the client's or other person's state of health, injury or death, which the client or any other person may suffer or incur during the client's participation of the tour.

Furthermore, the client holds **Rome Private Guides** and its respective directors, employees, agents and suppliers harmless from and against any loss, damage, proceedings, demands, claims and other legal costs, fees and expenses resulting from incidents which occur during the client's participation of the tour.

Copyright

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Rome Private Guides will aim to notify its clients of any unexpected closures of monuments/sites included in tour itinerary. However decisions to close monuments are made by the administration of the site and **Rome Private Guides** accepts no responsibility in the case that a client is unable to visit a site including in their tour itinerary for unforeseen circumstances or circumstance beyond our control.

Legal Limitations of Responsibility

Rome Private Guides will endeavour to resolve issues and disputes as based on our Cancellation and Amendment Policy in an equitable and efficient manner. In all events, **Rome Private Guides** cannot be held liable or responsible for any legal, medical or other costs that may be incurred, whether or not these are due to the timeliness or delay of **Rome Private Guides**.

Legal Jurisdiction

Rome Private Guides will endeavour to resolve all issues based on the terms of this Cancellation and Amendment Policy. In the event that an issue cannot be resolved to the satisfaction of both parties, legal jurisdiction will be Italy.

Dispute

When using your credit card, these details will remain secret and only you and your credit card provider will have access.

In case of dispute, if you have made a booking and you do not show up to the tour or you cancel the tour within the penalty periods indicated in our cancellation policy, no refund and authorization of charge back will be provided from our company. We remind you that when you purchase a tour you accept our terms and conditions.